

EFFICIENCY AND EFFECTIVENESS – ESSENTIAL COORDINATES IN MEASURING THE PERFORMANCE OF WEEE MANAGEMENT SYSTEMS

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ABSTRACT

This paperwork presents the most pertinent points of view regarding efficiency and effectiveness, as basic notions in defining the performance of waste electrical and electronic equipment (WEEE) management systems. After a short incursion in the subject of performance and performance measuring, the paper presents and analysis some definitions of efficiency and effectiveness, emphasizing the conceptual delimitations between these two notions. Also, the paper focuses on justifying the necessity and opportunity of measuring the performance of the WEEE management systems, emphasizing on the benefits and limits of such a work and on the understanding the malfunctions that may arise in performance evaluation.

KEYWORDS: *performance, WEEE management system, efficiency, efficacy.*

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