USE OF COLLABORATIVE TOOLS AND SOCIAL NETWORKING APPLICATIONS FOR KNOWLEDGE MANAGEMENT INSIDE IT COMPANIES

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Abstract: In this paper a presentation is given of how collaborative tools and social networking applications can be used inside IT companies. The field of IT was chosen for its particularities and the particularities of the companies in it. Driven by these singularities, IT companies are one of the early adopters of Knowledge Management and of the tools that help in adopting it. The paper ends with a case study of the iCamp project.

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