

THE ENTERPRISE KNOWLEDGE MANAGEMENT SUPPORTED BY INFORMATION AND COMMUNICATION TECHNOLOGY

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Abstract: Generally a good business organization presents an efficient Knowledge Management (KM) system. In the enterprise it's very important the integration of technological, procedural and organizational know-how. The skills acquired by employees, over time, must be transformed in explicit knowledge and distributed on enterprise community to support decision making for strategic planning. Information and communication technology (ICT) supports very well the flow of knowledge inside enterprise and its transformation.

Keywords: knowledge management, knowledge building, web 2.0 tools, information and communication technology.

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